



Khayaban-e-Jamia Punjab, Lahore – 54600, Pakistan
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Schedule of Communication Skills Workshop for Faculty Development programme in Family Medicine 21st - 23rd Dec 2019

Day 1

| Start | End | Topic |
|----------|-----------|---|
| 9:00 am | 9: 30 am | Introduction to the course. Introduction of participants |
| 9: 30am | 11: 00 am | Understanding communication Skills |
| 11:00 am | 11: 15 am | Tea break |
| 11:15 am | 12:30 pm | What is Effective communication skill? Ethical issues |
| 12:30 pm | 1: 15 pm | Lunch and prayers |
| 1: 15 pm | 3: 30 pm | dealing with “difficult” patients Dealing with challenging students Scenarios |
| 3: 30 pm | 3: 45 pm | Tea and prayers break |
| 3: 45 pm | 5: 00 pm | Quiz Q&A |

Day 2

| Start | End | Topic |
|----------|-----------|---|
| 9:00 am | 10: 00 am | Consultation Models: Understanding the process of Consultation Models |
| 10:00 | 10: 15 am | Tea break |
| 10:15 am | 12:30 pm | Consultation Skills: Nailing the OSCE |
| 12:30 pm | 1: 15 pm | Lunch and prayers |
| 1: 15 pm | 2: 30 pm | Breaking Bad News |
| 2: 30 pm | 2: 45 pm | Tea and prayers break |
| 2: 45 pm | 5: 00 pm | Giving Effective Feedback Q&A |

Day 3

| Start | End | Topic |
|----------|-----------|---------------------------------------|
| 9:00 am | 10: 00 am | Feedback on Videos |
| 10: 00am | 11: 00 am | OSCE Case – 1 |
| 11:00 | 11: 15 am | Tea break |
| 11:15 am | 12:15 pm | OSCE Case – 2 |
| 12:15 pm | 1: 00 pm | Lunch and prayers |
| 1: 00 pm | 2: 00 pm | OSCE Case – 3 |
| 2: 00 pm | 2: 15 pm | Tea and prayers break |
| 2: 15 pm | 3: 15 pm | OSCE Case – 4 |
| 3:15pm | 5:00pm | Recapitulation. Q and A Conclusion |